SUMMARY OF CONTRACT REQUEST TO THE HEALTH COMMISSION

Contractor	Deloitte Consulting, LLP	Division/Section	SFDPH, Information Technology			
Address	555 Mission Street, Suite 1400	Deputy Director	Bill Kim		DocuSigned by:	
	San Francisco, CA 94105	DPH Administrator	Winona M	indolovich	winona min,	dolo
Contact	Roy Mathew	Program Administrator	Winona M	indolovich	Phon ² FF236 28 206	5-561
	Principal, Deloitte Consulting, LLP	Contract Analyst	Joanna Li		Phone 415-554	-281
Electron projects the San and an o	for approval of a new contract with Del nic Health Record (EHR) Project. The El within the EHR and for the overall succ Francisco Department of Public Health, option to extend the contract for an addit od December 1, 2017 to November 30, 20	HR Program and Press of the implement in the amount of \$9, tional 24 months. The	oject Manag tation and a 900,000, wh	ger will be respondoption of the lateral includes a 1	onsible for all EHR project for 2% contingency	r y
X	Profit Non-Profit LBE	X RFQ-	- Number:	38-2016 D	Date: 2/15/2017	
Numl	New Renewal Mod ber of years DPH has been doing business were recommended by the recommendation of the recomme	GPO with this organization Prior Transaction (new)	Proposed	<u>Transaction</u> -11/31/2022	Annualized <u>Difference*</u>	
		(new)	12/01/17	11/31/2022		—
	ng Sources: neral Fund			\$8,839,286	\$8,839,286	
	TAL DPH REVENUES			\$8,839,286	\$8,839,286	
12% C	ontingency Amount			\$1,060,714	\$1,060,714	
CO	NTRACT TOTAL	\$9,900,000		\$9,900,000	\$9,900,000	
ANNUA	L AMOUNT OF CONTRACT (estimate)			\$1,767,857	\$1,767,857	
Agency	y Funds	_		-\$0-	-\$0-	
Cor	ntract FTE			N/A	N/A	·
<u>PROP</u>	OSED:	No. Of	Clients	No. of Units	Unit Cost	t
1 UOS	(s) of Service & Unit of Service Definition = 1 completed deliverable or 1 hour of wo rable Based		plicated duplicated			
	D Epic EHR Groundwork and Project Scop	e — N	/A	1	\$77,26	68
-	1 Epic EHR Direction Setting		/A	1	\$77,26	
	2 Epic EHR Adoption & System Configura	tion N	/A	1	\$77,20	
Phase 3	3 Epic EHR Testing	N	/A	1	\$77,20	68
Phase 4	4 Epic EHR Training & Go-Live Readiness	. N	/A	1	\$77,20	68
Phase 5	5 Post-Live Support & Optimization	N	/A	1	\$77,20	68

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PROPOSED : (continued)			
	No. Of Clients	No. of Units	Unit Cost (Hourly)
Mode(s) of Service & Unit of Service Definition	N/A Duplicated		
1 UOS = 1 completed deliverable or 1 hour of work	N/A Unduplicated		
Time and Material			
Program Senior Executive	N/A	Actual	\$300
Program Manager	N/A	Actual	\$275
Project Manager II	N/A	Actual	\$250
Project Manager I	N/A	Actual	\$225
Process/Functional Team Lead III	N/A	Actual	\$265
Process/Functional Team Lead II	N/A	Actual	\$245
Process/Functional Team Lead I	N/A	Actual	\$190
Process/Functional Analyst	N/A	Actual	\$160
Application Team Lead	N/A	Actual	\$245
Application Analyst III	N/A	Actual	\$160
Application Analyst II	N/A	Actual	\$130
Technical Program Manager	N/A	Actual	\$285
Technical Lead	N/A	Actual	\$245
Technical Analyst III	N/A	Actual	\$175
Technical Analyst II	N/A	Actual	\$160
LBE Vendor	N/A	Actual	\$190
Estimated Travel and Expenses (Budgeted amount; Billed Actual)	N/A	Actual	\$1,112,486

Explanation of Service Change and Variances:

This is a new contract.

Monitoring Report/Program Review & Follow-up:

The contract services will be monitored by the Department as required. The SFDPH Program Administrator will be responsible for assisting and tracking all information related to the accomplishment of the project.

Nondiscrimination and Cultural Competency:

The Department will work closely with the contractor to ensure that their cultural competency plan is current and in compliance with Departmental procedures.

Other Significant Issues:

Deloitte, as Parent Company, with various of its wholly owned subsidiaries, including Deloitte Consulting LLP (collectively "Deloitte"), was selected as a qualified proposer under RFQ-38-2016 Category 1, Project 3 (CAT1-P3-38-2016). By RFP CAT1-P3-38-2016, subsidiary Deloitte Consulting LLP was selected to act as the Electronic Health Record Program and Project Manager. In this role Deloitte, will be responsible for all projects within the EHR and for the overall success of the implementation and adoption of the EHR.

Deloitte Consulting's health care practice is a leader in large, complex EHR implementations, having successfully delivered more than 50 EHR planning and implementation projects over the past 15 years. Local work experiences with Bay Area health systems includes Kaiser Permanente, John Muir Health, Stanford, Sutter Health, UCSF, UC Davis and Montage Health. Deloitte is one of the top 20 largest employers in San Francisco, fully sharing and supporting the City and County of San Francisco's mission to promote and protect the health of all San Franciscans and Bay Area residents. Deloitte is the entity contracting with SFDPH. Deloitte is an entity setup under the parent company, Deloitte, LLC.

Under the requirements of RFQ 38-2016, each resulting contract award under the RFQ has a mandatory 5% Local Business Enterprise (LBE) subcontracting requirement. For this contract, Deloitte Consulting LLP has committed to a 5% goal. The LBE that will be used is: DPP Tech for 5%.

Listing of Board of Directors, Owners of 10% or More of the Firm, and Executive Director

Board of Directors:

Ami Kaplan, Partner	Kerry Francis, Partner	Ronald Sonenthal, Partner	
Andrew Vaz, Principal	Lara Abrash, Partner	Sam Balaji, Principal	
Bob Contri, Principal	Mark Steiger, Partner	Scott Mund, Partner	
Cathy Engelbert, Partner	Michael Canning, Principal	Stacy Janiak, Partner	
Donna Glass, Partner	Mike Fucci, Principal	Stanley Porter, Principal	
George Simeone, Partner	Punit Renjen, Principal	Teresa Briggs, Partner	
Jorge Salgueiro, Partner	Rich Penkoski, Principal	Thomas Omberg, Partner	

There are no owners with 10% or more interest in the firm.

Executive Director:

Janet Foutty

Deloitte Consulting LLP's Board of Directors may have up to 21 members. After the initial 3 year term, Members may be re-elected once for a second 3-year term based on partnership votes. There are currently no vacancies on the Board.

Recommendations:

The Department recommends approval of this contract.